

UNITED STATES DISTRICT COURT
WESTERN DISTRICT OF NORTH CAROLINA
CHARLOTTE DIVISION

CPI SECURITY SYSTEMS, INC.)	
)	
Plaintiff,)	
)	AUDIO TRANSCRIPT
v.)	
)	
VIVINT SMART HOME, INC.,)	
f/k/a MOSAIC ACQUISITIONS CORP.;)	
LEGACY VIVINT SMART HOME, INC.,)	
f/k/a VIVINT SMART HOME, INC.,)	
)	
)	
Defendants.)	

VOICEMAIL AUDIO RECORDING

1 VOICEMAIL: Your call has been forwarded to an
2 automatic voice message system. 202-492-7886 is not
3 available. At the tone, please record your message. When you
4 have finished recording, you may hang up or the press one for
5 more options.

6 CARLTON: Hello Mrs. Douglas, this is Carlton with
7 CPI Security Service. We just want following up, making sure,
8 with some things that may help you get back to us and get any
9 funds back from Vivint that they have charged you due to all
10 the misleading, and as I can see in your case, unfortunately
11 point blank lies. Please give me a call back, 800-948-7133.
12 My extension is 80147.

13 Once again this is Carlton (unintelligible) with CPI
14 Security 800-948-7133 extension 80147. And if you are already
15 speaking with somebody with CPI about this, then that's
16 perfectly fine, too. If not, I would be more than happy to
17 email you some information, like I said, that may just help
18 you get out of Vivint and back to us. Thank you, sir.

19 Bye-bye.

20 VOICEMAIL: Push satisfied with your message press
21 one. To send your message with normal delivery, press one.
22 To send your message -- thank you. Your message has been
23 sent. Good-bye.

CERTIFICATE

STATE OF UTAH)
) ss.
COUNTY OF WEBER)

I, Tracy A. Fresh, do hereby certify that the foregoing pages 2 through 3 constitute a true and accurate transcript of the audio proceedings to the best of my knowledge and ability as a Certified Court Reporter in and for the State of Utah.

Dated this 21st day of October, 2021.

A handwritten signature in blue ink, appearing to read 'Tracy A. Fresh', is written over a faint circular stamp.

Tracy A. Fresh, RPR, CCR